

Chief Executive Officer
Ryan Harris



Board of Directors
Jeanne Utterback, President
Abe Hathaway, Vice President
Tami Humphry, Treasurer
Lester Cufau, Secretary
James Ferguson, Director

Board of Directors
Quality Committee
Minutes

May 27, 2026 @ 9:30 am
Mayers Memorial Healthcare District
Fall River Boardroom
43579 Hwy 299E
Fall River Mills, CA 96028

These minutes are not intended to be a verbatim transcription of the proceedings and discussions associated with the business of the board's agenda; rather, what follows is a summary of the order of business and general nature of testimony, deliberations, and action taken.

-
- 1 CALL MEETING TO ORDER:** Les Cufau called the Quality Board Committee meeting to order at 9:42 am on May 27, 2026, in accordance with Robert's Rules of Order and the Bylaws of Mayers Memorial Healthcare District, which govern the conduct of the meeting.
-

BOARD MEMBERS PRESENT:

Les Cufau, Committee Chair, Director
Jim Ferguson, Director

STAFF PRESENT:

Ryan Harris, CEO
Jack Hathaway, Director of Quality
Libby Mee, Chief People Officer
Keith Earnest, Chief Clinical Officer
Theresa Overton, Chief Nursing Officer
Lisa Neal, Board Clerk

ABSENT:

-
- 2 CALL FOR REQUEST FROM THE AUDIENCE – PUBLIC COMMENTS OR TO SPEAK TO AGENDA ITEMS**
No public comment.
-

3 APPROVAL OF THE MINUTES:

3.1	Regular Quality Committee Meeting – March 25, 2026 A motion to accept the minutes, with changes, was made, seconded, and carried.	Ferguson / Cufau	Approved by All
3.2	Regular Quality Committee Meeting – April 29, 2026 A motion to accept the minutes, as presented, was made, seconded, and carried.	Cufau / Ferguson	Approved by All

- 4 DIRECTOR OF QUALITY:** Written report submitted by Jack Hathaway. Staff are finalizing the addition of volunteer race and ethnicity information in the DHCS portal to meet reporting requirements. He reported that current performance on the Quality Incentive Program (QIP) Well-Child measure is approximately 62%; however, one consideration in continuing to use this measure is that performance would need to improve beyond the current rate in future years to remain competitive. He also indicated that increases are expected in both Well-Child Visits and Breast Cancer Screening rates as ongoing screening efforts continue. Additionally, the National Quality Center Association (NQCA) has not yet transitioned to recognizing the Shield test as a quality measure. Looking ahead, he advised that the QIP program is expected to move to a risk-based model by 2028, and failure to meet established performance targets under this model could result in the loss of funding.

Discussed the newly implemented Acute policies and initiatives:

- Notification for Hospice/Comfort Care Patients: White Rose Program. The placement of a laminated picture of a white rose outside the room of a patient admitted to hospice/comfort care.
 - Brain Rest and Decreased Stimulation for Neurologic Recovery to promote a calm and therapeutic environment for patients to reduce overstimulation and support neurological healing.
 - Discussed how to note in Cerner indicating a patient is on Brain Rest to streamline med pass.
 - Additional visual cue initiatives implemented are quiet time with the lowering of lights and lower-toned conversations in hallways, and fairy lights on the doors of patient rooms who are at a high risk for falls.
-

The new Director of Quality, Megan Holter, is scheduled to start on June 22. She will work with Jack for about 10 days, and Jack's last day is June 30. Euan has accepted the Informatics position.

6 OTHER INFORMATION/ANNOUNCEMENTS: There were no additional information items or announcements presented.

7 ADJOURNMENT: Next Quality Board Committee Meeting – June 24, 2026

The committee chair declared the meeting adjourned at 10:42 am.
