

Chief Executive Officer  
Ryan Harris



Board of Directors  
Jeanne Utterback, President  
Abe Hathaway, Vice President  
Tami Humphry, Treasurer  
Lester Cufaude, Secretary  
James Ferguson, Director

Board of Directors  
**Quality Committee**  
**Minutes**

January 28, 2026 @ 9:30 am  
Mayers Memorial Healthcare  
Fall River Boardroom  
43563 Highway 299 East  
Fall River Mills, CA 96028

*These minutes are not intended to be a verbatim transcription of the proceedings and discussions associated with the business of the board's agenda; rather, what follows is a summary of the order of business and general nature of testimony, deliberations and action taken.*

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**1 CALL MEETING TO ORDER:** Les Cufaude called the meeting to order at 9:34 am on January 28, 2026.

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**BOARD MEMBERS PRESENT:**

Les Cufaude, Committee Chair, Director  
Jim Ferguson, Director

**STAFF PRESENT:**

Ryan Harris, CEO  
Jack Hathaway, Director of Quality  
Keith Earnest, Chief Clinical Officer  
Theresa Overton, Chief Nursing Officer  
Lisa Neal, Board Clerk

**ABSENT:**

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**2 CALL FOR REQUEST FROM THE AUDIENCE – PUBLIC COMMENTS OR TO SPEAK TO AGENDA ITEMS**

None.

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**3 APPROVAL OF THE MINUTES: December 10, 2025**

**3.1** Regular Quality Committee Meeting – December 10, 2025

A motion was made and seconded to approve the minutes of the December 10, 2025, meeting. The motion carried.

**Hathaway/Harris**

**Approved by  
All**

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**4 DIRECTOR OF QUALITY:** Report submitted by Jack Hathaway.

An updated set of metrics on medication errors was provided in the meeting. Instead of the 45 errors reported in the submitted report, only 28 were found after auditing the RL6 and documentation. Still an uptick from previous months' metrics, but still better than our past numbers. Weekly audits are still occurring, and education is provided when errors are found. Richter consultants are working with us on auditing PCC. We have found that our original build was set up incorrectly, and we are making reconciliation efforts and updating profiles to show more efficient data in reports and in how we document. The ACHC Interim progress report will be submitted after rounding with the team and adding in their proof of progress. QIP measures are going well. Cerner optimization tentative plans for going through departments are being formalized.

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**5 SAFETY QUARTERLY REPORT:** Written report submitted by Dana Hauge.

The safety committee is working well on policies in the new PowerDMS policy system. Our committee has asked IT to step up cybersecurity practices to make sure our team members are tested and educated. Purchasing has set up a new committee to help meet our 96-hour supply requirement. They have been able to adjust PAR levels to better manage our inventory. They have also created a set of "Go Containers" for our residents in case we have to evacuate. Nursing on the SNF floor has developed more efficient processes in PCC to ensure MARs and TARs are ready should we have to evacuate or our power goes down. Three big steps forward for our Disaster program.

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**6 OTHER INFORMATION/ANNOUNCEMENTS:**

Updated organizational chart as Quality & Risk report to the Chief People Officer, who will be in regular attendance at Quality meetings now. The Chief People Officer will also handle all provider relations, including recruitment, retention, patient satisfaction scores, and related activities.

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**6 MOVE INTO CLOSED SESSION: 10:22 am**

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6.1 Hearing (Health and Safety Code §32155) – Medical Staff Credentials

Cufaude/Harris

Approved by  
All

**MEDICAL STAFF REAPPOINTMENT**

1. Dennis Burton, MD (Vesta)
2. Batool Hussain, MD (UCD)

**MEDICAL STAFF APPOINTMENT**

1. J. Gabriel Zamora, MD (Vesta)
2. Mostafa Rahimi, MD
3. Sean Munroe, MD
4. Robert Cirillo, MD (Vesta)

**AHP APPOINTMENT**

1. Daniela Garcia-Cruz, PA
2. Emily Sizer, PA-C (T2U)

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**7 RECONVENE OPEN SESSION:** The meeting was reconvened at 10:33 a.m.  
Jack will review the medical staff bylaws and make adjustments to allow the CEO to review reappointments.

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**8 ADJOURNMENT:** The committee chair declared the meeting adjourned at 10:34 a.m.  
Next Meeting is February 25, 2026

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