

Chief Executive Officer
Ryan Harris



Board of Directors
Jeanne Utterback, President
Abe Hathaway, Vice President
Tami Humphry, Treasurer
Lester Cufaude, Secretary
James Ferguson, Director

Board of Directors
Strategic Planning Meeting Minutes
January 26, 2026 @ 1:00 PM
Mayers Memorial Healthcare District
Fall River Boardroom
43563 HWY 299 E
Fall River Mills, CA 96028

These minutes are not intended to be a verbatim transcription of the proceedings and discussions associated with the business of the board's agenda; rather, what follows is a summary of the order of business and general nature of testimony, deliberations and action taken.

- 1 CALL MEETING TO ORDER:** Abe Hathaway called the Strategic Planning meeting to order at 1:02 PM in accordance with Robert's Rules of Order, which govern the conduct of the meeting.

BOARD MEMBERS PRESENT:

Abe Hathaway, Chair, Board Vice President
Jeanne Utterback, Board President

STAFF PRESENT:

Ryan Harris, CEO
Jessica DeCoito, Director of Operations
Lisa Neal, Board Clerk

ABSENT:

- 2 CALL FOR REQUEST FROM THE AUDIENCE - PUBLIC COMMENTS OR TO SPEAK TO AGENDA ITEMS:** NONE.

3 APPROVAL OF MINUTES

3.1	A motion to accept the Strategic Planning Board Committee Meeting minutes of December 1, 2025, as presented, was made, seconded, and approved.	Utterback/ Hathaway	Approved by All
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4 CONSTRUCTION

4.1 Master Planning Update:

Discussed several key next steps, including finalizing the feasibility study with WIPFLI to determine if MMHD can afford to move forward with the revised plan. The CEO is researching the Georgia Heart Model as a potential funding source and planning a meeting with Senator Dahle to explore the possibility of developing and proposing a bill. The regional CEO group meeting in March will include exploring other funding avenues, potentially involving the District Hospital Leadership Forum (DHLF). California has received a higher-than-expected allocation, and districts are currently being allocated funds, with instructions on applying pending. The CFO is overseeing the Rural Health Transformation (RHT) program process, with a focus still being determined, including potentially AI-driven projects. Facility updates include completed security work in the lobby, with shatterproof glass at the admitting desk, and ongoing progress on the nurse call system. The HVAC system's plans are contingent on the master plan, and PG&E is being consulted for potential funding assistance.

4.2 Deferred Maintenance Update:

Jessica DeCoito, COO, reported that the Maintenance team, along with Lassen Heating & Air, successfully sealed the freezer and replaced its thermostat. The unit is now fully operational and back in use.

4.3 Construction Projects Update:

On Tuesday, January 20th, Alex conducted the final site walk and training with Veregy Solar to complete the project's commissioning. Following that, Travis and the team joined a working call with Wipfli to begin the IRS registration process for the federal tax credit application. The team is currently awaiting assignment of the registration ID to finalize the application process. For Activities, cabinets are on order to provide the needed storage. TCCN work includes lighting in the parking lot and planning for security cameras.

5 STRATEGIC PLANNING PRIORITIES

5.1 FY26 Priorities Update:

Ryan provided a written report on the organization's priorities.

For Quality, it was highlighted that there is impressive engagement of front-line staff, management, and executive leadership, specifically referencing the Service Excellence Initiative's (SEI) positive impact. The Organizational Advanced Service Improvement Systems (OASIS) teams have introduced successful programs such as GOAT nominations, Big Brothers Big Sisters, and ongoing meetings with Custom Learning Systems (CLS). Service Excellence Advisors (SEAs) are tasked with organizing four major events this year: March Madness, Hospital Week, Service Excellence Week, and the Annual Christmas Party.

For People, the last cohort for HLI will wrap up by June 30, 2026. Future plans include integrating new managers into the HLI program's nationwide cohort.

For Growth, the MRI department has a backlog with scheduled appointments extending to the end of February. Ryan and the team are developing strategic plans to propose adding more MRI time and, potentially, purchasing an additional machine to address the issue. The introduction of talk therapy sessions in SNF is live and going well. Jessica has been tasked with researching the Visiting Nurses Program's logistics. The care coordinator is collaborating with Erica Bauer, the busiest provider, and plans to add support for Dr. Sloat's patients.

For Communication, there has been significant progress toward the goal of revamping social media and refreshing the website. The departmental photo shoot has been successfully completed, and all department information has been updated. Additionally, the website redesign is now finished, featuring an AI component for improved functionality and a dedicated board member section on the intranet. We have also established a schedule for departmental YouTube videos, hired a consultant for social media strategy, and secured assistance with video production for individual departments.

For Finance, efforts are underway to improve AR Days through various strategies, including canceling a third-party contract, hiring an additional biller, cross-training admitting staff, and assigning Jack to enhance Cerner workflows, starting in the ED and expanding to OPM, acute, and clinic settings.

6 MEETING SCHEDULE MODIFICATION

6.1 A motion to move the 2026 Strategic Planning Board Committee Meetings for March 23 to March 16, and May 18 to May 11 was made, seconded, and approved.	Utterback/ Hathaway	Approved by All
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7 OTHER INFORMATION/ANNOUNCEMENTS

Discussion on an early concept for the provider recruitment strategy, with a focus on compensation alignment and expanding recruitment efforts. Emphasis was placed on strengthening provider group engagement and ensuring alignment with the organization's strategic priorities. Additionally, site visits for the CMO and the ED Director candidates are scheduled over the next couple of weeks.

8 ADJOURNMENT: The committee chair declared the meeting adjourned at 1:57 p.m.
Next Meeting is March 16, 2026