

Chief Executive Officer
Ryan Harris



Board of Directors
Jeanne Utterback, President
Abe Hathaway, Vice President
Tami Humphry, Treasurer
Lester Cufaude, Secretary
James Ferguson, Director

Board of Directors
Quality Committee
Minutes

September 17, 2025 @ 9:30 am
Mayers Memorial Healthcare
Burney Annex Boardroom
20647 Commerce Way
Burney, CA 96013

These minutes are not intended to be a verbatim transcription of the proceedings and discussions associated with the business of the board's agenda; rather, what follows is a summary of the order of business and general nature of testimony, deliberations and action taken.

1	CALL MEETING TO ORDER: Les Cufaude called the meeting to order at 9:33 am on the above date.			
BOARD MEMBERS PRESENT:			STAFF PRESENT:	
Les Cufaude, Director Jim Ferguson, Director			Ryan Harris, CEO Jack Hathaway, Director of Quality Keith Earnest, Chief Clinical Officer Theresa Overton, Chief Nursing Officer Lisa Neal, Board Clerk	
2	CALL FOR REQUEST FROM THE AUDIENCE – PUBLIC COMMENTS OR TO SPEAK TO AGENDA ITEMS			
	None.			
3	APPROVAL OF THE MINUTES:			
	3.1	Regular Meeting – August 27, 2025 Update Staff Present to include Keith Earnest, CCO A motion was moved, seconded, and the minutes were approved.	<i>Cufaude, Hathaway</i>	<i>Approved by All</i>
4	DIRECTOR OF QUALITY: Jack provided a written report. He further discussed that the Plan of Correction (POC) for SNF had been accepted, and there would not be a resurvey. Expecting the Denial of Payment for New Admissions (DPNA) to be lifted and admissions reinitiated effective Oct 15, 2025. For medication errors, staff education and tracking are in place. Next steps include aligning the medication errors with the corresponding medication name and nurse ID and determining an appropriate threshold. Theresa discussed nursing changes and implementations in SNF. In FR, a change has been implemented within PCC that requires nurses to answer based on a pain scale, and it is currently in a trial period at the Burney Annex. The nurse educator is doing 1x1 audits with nurses. Jack will include Quarterly Hospice Quality reporting and SNF Quality. Keith reported that for Hospice, the majority of funds are spent at the beginning of a stay and discussed educating the community on the range of Hospice services that can be provided before the end-of-life period. Ryan reported that the lab survey identified a few issues ("tags"), while the clinic survey had no identified tags.			
5	OTHER INFORMATION/ANNOUNCEMENTS:			
6	CLOSED SESSION ITEMS:			
7	ADJOURNMENT: at 10:28 am Next Meeting is October 29, 2025			