Mayers Memorial Hospital District Quality Committee Meeting MINUTES – August 9, 2017

FINAL Attachment A

QC Attendance
Beatriz Vasquez, PhD, Board Chair
Laura Dolman-Beyer, BOD Committee
Theresa Overton
Jack Hathaway
Louis Ward

Dr. Tom Watson

Other Staff Present
Jessica Stadem
Chris Hall
Travis Lakey
Stevie Collins - Intern

Absent Sherry Wilson Shelley Lee

(These minutes are not intended to be a verbatim transcription of the proceedings and discussions associated with the business of the board's agenda; rather, what follows is a summary of the order of business and general nature of testimony, deliberations and action taken.)

SUBJECT	DISCUSSION	
CALL TO	The meeting was called to order at 12:06 pm by Vasquez in Fall River	
ORDER	Mills	
Public Request	None	
to Speak	Trone	
Opening		
Remarks		
Minutes	Minutes from the July 12, 2017 Quality Committee meeting were	Annuavad
	approved. M/S/C (Beyer, Ward) All Approved	Approved
Department	SNF – Sherry Wilson: Absent, no report	
Reports		
	Lab – Chris Hall : Biggest quality issue is getting non-applicable reports	
	or not getting lab reports; have been faxing all outpatient reports	
	manually, staff have to check each fax – now have autofax with paragon;	
	MVHC receives too many unneeded reports via their TOC line from us;	
	have been working with IT specialist at Paragon to figure out what the	
	problem is, have identified the problem, fixed setting to make sure each	
	provider only receives the reports they need; another issue is patients not	Reports
	having a PCP so they just state the last doctor they saw, which means we	
	send report to that doctor, need to educate patients on how to state who	
	their PCP is, also tell clinic that if report is sent at request of patient, need	
	to contact to initiate PCP; will report on how many unwanted faxes are	
	received after fixed; Biofire up and running, doing 3-4 tests per week, all	
	tests negative or positive are informative and helpful to patient's	
	diagnosis; Siemens tech will be here tomorrow to add 5 new tests to	
	machine, some of these tests will be helpful because they are offered at	

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	MVHC wellness week, will also save us a little bit of money (pay labcorp \$15, only \$6.25 for us to run); required to do testing by CMS on each test we offer, in past 2 annual tests only 3 failures, all have been resolved.	
	Finance – Travis Lakey : Emailed report; COH looks good, will dip a little because of IGT payment, although we will receive this back; \$60k from first project, still making payments; Travis, Allen, Abe attending Wipfli conference in September; hoping for CCAHN CFO updates more regularly.	
Quarterly Reports	Patient Safety First: No patient safety reports from FR, just received first report for FY18.	
	CMS Core Measures: Do not have enough reportable incidents to be measured, learned that if under 5 it is not necessary to report (MBQIP); once HCAHPS is done in-house, will be able to track and measure better; volume is still the major issue, will continue to be until requirements can be changed; still report info to patients even if it can't be made public outside in community; do staff get regular info about where they stand with quality? No, most info comes from patient surveys, Quality department is working with managers to pass on info, also want to pass on to staff what they are doing well, not just errors	Reports
Standing Reports	SNF Events/Survey – Sherry Wilson: Absent, no report	
Reports	Quality – Performance Improvement – Jack Hathaway: PCC has PIP section 27 total, 16 doing very well on, have PIPs set up on the other 11; working with Watson on what should and should not be reported, working on educating staff exactly what is within in appropriate threshold for reporting (don't report over or under).	
	Infection Control – Jack Hathaway for Shelley Lee : Working on policies; considering bringing back antimicrobial stewardship to PRIME program, worried about requirements for PRIME.	
	PRIME – Jack Hathaway : Pit River Health interested in working on our Million Hearts Program with PRIME, they have several Partnership patients that would fit within the metrics, different possibilities on how to reach Pts (go to them, or send patients up here); PRIME likes to see facilities that are changing and/or expanding to reach more patients in communities.	Reports
	Administrative Report – Louis Ward: SNF window project begins today (replacing 40 total windows, 4-5 a day), scheduled so that there is least impact on patient life; door skins are being put up on SNF doors, will start painting soon; everything submitted to OSHPD, hoping the permit process takes less time than expected (10 months), still on track with	

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	timeline, will have GMP in next few months, loan will be closed, will present to board as steps are accomplished; next step is community awareness, meet with Rotary on 17 th , presentation at golf tournament (introduce contractors, etc); ordered easels and pictures to use for presentations, will move them around town so the community can see them; met with Dave Jones, discussed continuing collaboration, PRIME program money could go away if we can't start our own clinic, will email with more details about conversation, special meeting on 22 nd ; McKesson was bought by All Scripts, not sure how or if it will affect our system, All Scripts is very tech forward, has clinic software available; Employee BBQ on 20 th ; idea challenge review will be happening, need to form committees to implement, will include the person who submitted the idea; Stevie Collins intern has been shadowing Louis today, working in a lot of different departments, really enjoying all of his opportunities; showed newest doctor recruitment video.	
Old Business	Compliance Plan & Code of Ethics: Took comments from committee, made changes; SCEP (society of compliance and ethics professionals), Jack will be taking a test to become certified	Discussion
New Business	Policies for Approval: <i>Not a policy but approved to move on to full board</i> • Application for Medical Staff Appointment	
Announcements, Other, Future Agenda Items	ACHD meeting attendance will be larger than expected, if you know anyone who needs to register, do so soon. ACHD webinars – upcoming suicide prevention, offer to staff. September meeting will need to be moved because of ACHD annual meeting and Wipfli Conference.	Discussion
Closed Session		
Announcements	Next meeting September 13, 2017 in Fall River Mills	
Adjournment	Meeting adjourned 1:38 pm	

Minutes By: Jessica Stadem