

Mayers Memorial Hospital

**Operations Report
July 2009**

| Statistics | June YTD FY08 | June YTD FY09 | June YTD FY09 Budget |
|---------------------------------|------------------|------------------|-------------------------|
| Inpatient (Acute/OB/Swing) Days | 1655 | 1948 | 1884 |
| Emergency Room | 4349 | 3836 | 4385 |
| Skilled Nursing Days | 30279 | 28789 | 30660 |
| OP Visits (OP/Lab/X-ray) | 19582 | 18924 | 17985 |
| Hospice Patient Days | 2331 | 2240 | 2220 |
| IMRS Rentals | 3452 | 2845 | 4200 |
| Ambulance Runs | 399 | 347 | NA |

Happenings Across the District

Katharine Ann Campbell, FACHE
Chief Executive Officer

~~~~~

Research reveals the following optimum standards experienced nationwide: Hospital based SNF average size is 53 beds while the median size is 30 beds. Optimum staffing and service configuration is one campus attached to the hospital with 54 beds. Annual expense for moveable equipment in a hospital based SNF is 53 cents per patient day which would be \$14,895 per year for Mayers.

FY09 Mayers secured and/or managed eight grants totaling \$169,338. Three of those grants were carry over from previous fiscal years, but required work to secure final payments. Of the six that were awarded solely in FY09, the total was \$110,233. In addition, a grant valued at \$75,000 was secured and later awarded to another hospital when the funder changed the parameters at least partially due to our remote location.

Grants carried over from previous fiscal years:

1. Driscolls Charitable Fund: \$45,000 for Infant Warmer System and Seismic Wall Engineering (numerous reports required to secure final payment)
2. SHIP 07/08: \$9,105 for Quality Improvement materials (Anne assisted with implementation and invoicing for reimbursement)
3. Tobacco Fund: \$5,000 for OB Education materials (reports and requests for extension needed to secure remaining funds)

Grants awarded in FY09:

1. Ben B. Cheney Foundation: \$30,000 for three heating/cooling rooftop units (maximized grant to pay for portion of a fourth unit)
2. California Healthcare Foundation: \$75,000 (approx. value) for management engineering of surgical suite (later awarded to another hospital)
3. Mercy Medical Center, Redding: \$12,000 (value) hospital bed for labor and delivery
4. N. Sierra Rural Health: \$4,260 for reimbursement of indigent care
5. Shasta Regional Community Foundation: \$5,000 for remodel of two labor and delivery rooms

6. SHIP 08/09: \$8,973 to purchase a creatinine machine for radiology
7. SMART: \$50,000 to conduct two CNA classes at the District (includes student recruitment, student support and instruction costs)

The Foundation sent sponsorship solicitation letters for the Golf Tournament to 76 local and out-of-town vendors. Letters were also sent to many local businesses. Team registration forms were included in most packets. Four individual meetings were held with potential donors.

Facilities completed the Plan of Correction for the Life Safety inspection. A big issue that was easy to fix is the closing of doors – managers have been apprised and will be held accountable. Another issue was the Fire Dampers not being properly checked and maintained. A log was created to show that we are properly maintaining the fire dampers now. Work on the generator has started again, thanks to Anne Kerns for finding the money for this. The order for the wiring has been issued, the trench for the new ground rod has been dug, and OSHPD has been called for inspection on the trench and to inspect the drilling of the pads where the generator sits.



## ***Critical Access Hospital***

Keith Earnest, Pharm.D.  
Chief Clinical Officer

### *Medical Imaging*

- Met with architects concerning radiography and fluoroscopy replacement. We are exploring options to minimize remodel/retrofit expenses associated with the replacement.

### *Laboratory*

- Thanks to a federal law that went into effect July 1, laboratory personnel are once again permitted to perform phlebotomies in skilled nursing patient rooms and bill for the procedure at cost.
- Phlebotomy extern will start this month. We are exploring options to further partner with ACI Career College in other areas.

### *Inter-mountain Respiratory Services*

- IRS is anticipating an accreditation survey at any time.
- Sample policy and procedures have been received from the accreditation company and are being reformatted per Mayers' standard format and revised to fit our needs.

### *Respiratory Therapy*

- A new system for respiratory consults on med-surg/swing patients is being implemented. We hope to increase utilization of the respiratory therapist in this setting.
- Ken Sands, Respiratory Therapist, is working extensively with IRS in preparation for their survey.

- Transport ventilator training for paramedics has begun.

*Pharmacy*

- UC Davis has ended the tele-pharmacy contract with Mayers. Other tele-pharmacy after hour order review options are being explored.
- Inventory was completed June 30<sup>th</sup>.



***Critical Access Hospital***

Terry Pena, RN  
Chief Nursing Officer – Acute

**Acute/Swing Nursing Unit**

- The Acute/Swing nursing unit volume remained consistent for the month of June.
- The division did not use any registry nurses during the past month.

Surgery Department

- Surgery volume dropped 46% in the month of June. This decrease is due to multiple factors which include surgeon time-off, unavailability of supplies and loss of surgeon.

**Outpatient Services**

- Outpatient Services clinic volume dropped an additional 9% in the month of June. New patient referrals have been low.



***Intermountain Hospice***

Pat Baremore, R.N.

Our patient census remains low for this quarter. We are trying to get the word out that we are available. The patients we have had this quarter were mainly short term and were only in our service for a short time. Hospice patient days for April 2009=90 days, May 2009=62 days and June 2009=81 days.

We are working on a new brochure for hospice that can be given to patients by their Physicians. The brochure will be about the services that hospice provides to the patient and their family. We are also working on a sympathy card that is sent out to families. This will go with the bereavement program that we are revamping.

The policy and procedure manual is almost ready for approval by Katharine Ann Campbell and the hospice committee.

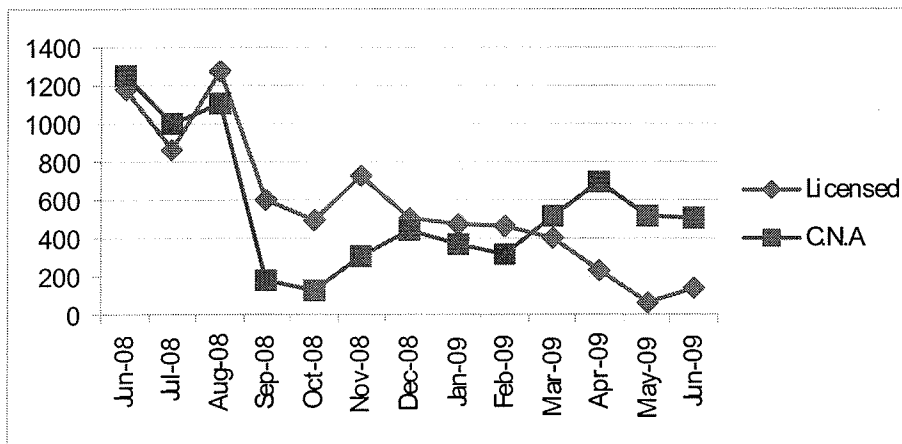
We are in the planning stages of a new volunteer class and in trying to increase the number of volunteers in the hospice program. Jill Reed and I are working with Margaret Truan to get this up and running. We are trying to find some volunteers to work with Anne Kerns, in the foundation, to help her with any hospice projects she may have.

We are planning to attend the Health Fair that is sponsored by Mountain Valley Health Center in August.

~~~~~

Skilled Nursing Facility
 Sherry Wilson, RN
 Interim Chief Nursing Officer – SNF

The nursing home current census is 79. We currently have 1 FT CNA and 2 PT CNA positions opened in Fall River. Please note that CNA staff has fluctuating hours and availability due to many of them have life changes and are taking college courses to promote their future careers. The following graph shows we have a continual decrease in our CNA staffing hours. Our licensed staff hours have also decreased. We are currently using some registry staff in Fall River for C.N.A. In June we did use some registry staff in Burney for a licensed nurse that was out in LOA.



We are currently trying to get the R.N.A. program up and running. This program should help fill our beds a little easier. We are recruiting Licensed Nurses to be part of a float pull. And there is a C.N.A class in progress.

~~~~~

"Writing laws is easy, but governing is difficult." Leo Tolstoy (War and Peace)  
 Great spirits have always encountered violent opposition from mediocre minds.

- Albert Einstein

If you do not hope, you will not find what is beyond your hopes.

- St. Clement of Alexandra